

Navigation	Reports	Tools	Options	Help	PSC Home
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# KY Public Service Commission

## Utility Information

General	Address	Comments	Counties	Groups
<p align="center"><b>Comments for Utility ID: 5055070 Epicus Communications Group</b></p> <p>Company determined inactive after returned Certified mailing on 1/25/2010; KY SOS also lists company inactive and revoked as of 11/1/2008.</p> <p align="right">Last Changed: 1/25/2010</p>				



P.S.C. Ky. Adoption Notice No. \_\_\_\_\_

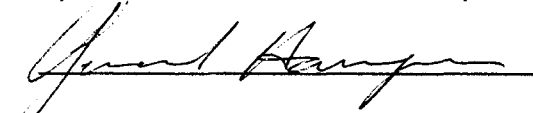
ADOPTION NOTICE

The undersigned, Epicus Communications Group, Inc. hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules and regulations for furnishing resold local and long distance service in the Commonwealth of Kentucky, filed with the Public Service Commission of Kentucky by Epicus, Inc., and in effect upon the Effective Date of the Debtors' Joint Plan of Reorganization, the date on which the public service business of the said Epicus, Inc. was taken over by it.

This notice is issued on the \_\_\_\_ day of \_\_\_\_\_, 2005, in conformity with 807 KAR 5:011, Section 11, of the Regulations for the filing of Tariffs of Public Utilities with the Public Service Commission of Kentucky.

Epicus Communications Group, Inc.

By

  
Gerard Haryman, President

Authorized by Ky. P.S.C. Order No. \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
10/6/2005  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

By   
Executive Director

EPICUS, Inc.  
3599 West Lake Mary Boulevard  
Suite E  
Lake Mary, FL 32746

Kentucky Tariff No. 1  
Original Page No. 1

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**RULES, REGULATIONS, AND  
SCHEDULE OF RATE AND CHARGES  
APPLICABLE TO END USER**

**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

**FURNISHED BY**

**EPICUS, Inc.**

**WITHIN THE STATE OF KENTUCKY**

**This tariff contains the rules, regulations, descriptions, and rates applicable to the furnishing of resold and facilities-based telecommunication services offered by EPICUS, Inc. within the Commonwealth of Kentucky.**

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

**DEC 26 2002**

**PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)**

BY   
**EXECUTIVE DIRECTOR**

**ISSUED: November 20, 2002**

**EFFECTIVE:**

**ISSUED BY: Mark Richards, CIO**

### CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
1	Original	27	Original	50	Original
2	5 <sup>th</sup> Revised *	28	Original	51	Original
3	4 <sup>th</sup> Revised	29	Original	52	Original
4	Original	30	Original	53	Original
5	Original	31	1 <sup>st</sup> Revised	54	Original
6	Original	31.1	Original	55	Original
7	Original	32	Original	56	Original
8	Original	33	Original	57	Original
9	Original	34	Original	58	Original
10	Original	35	Original	59	Original
11	Original	36	1 <sup>st</sup> Revised	60	Original
12	Original	37	Original	61	Original
13	Original	38	Original	62	Original
14	Original	39	Original	63	Original
15	Original	40	Original	64	Original
16	Original	41	Original	65	Original
17	Original	42	Original	66	Original
18	Original	43	Original	67	1 <sup>st</sup> Revised
19	Original	44	Original	68	1 <sup>st</sup> Revised
20	Original	45	Original	69	2 <sup>nd</sup> Revised
21	Original	45	Original	70	Original
22	Original	46	Original	70.1	Original
23	Original	46.1	Original	70.2	Original
24	Original	47	1 <sup>st</sup> Revised	70.3	Original
25	Original	48	Original	71	1 <sup>st</sup> Revised
26	Original	49	Original	72	1 <sup>st</sup> Revised

\* - indicates those pages included with this filing

ISSUED: July 18, 2006  
ISSUED BY: Gerard Haryman, President

Effective: July 25, 2006 <sup>7/24/2006</sup>



**CHECK SHEET, (CONT'D.)**

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
73	1 <sup>st</sup> Revised	98	Original
74	Original	99	Original
75	1 <sup>st</sup> Revised	100	Original
76	Original	101	Original
77	Original	102	Original
78	Original	103	Original
78.1	Original	104	Original
79	1 <sup>st</sup> Revised	105	Original
80	1 <sup>st</sup> Revised	106	Original
81	1 <sup>st</sup> Revised	107	Original
82	1 <sup>st</sup> Revised	108	Original
83	Original	109	Original
84	Original	110	Original
85	Original	112	1 <sup>st</sup> Revised
86	Original	113	Original
87	1 <sup>st</sup> Revised	114	1 <sup>st</sup> Revised
88	1 <sup>st</sup> Revised	115	1 <sup>st</sup> Revised
89	Original	116	Original
90	1 <sup>st</sup> Revised	117	Original
91	Original		
92	Original		
93	Original		
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95	Original		
96	Original		
97	Original		

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**Effective: July 25, 2006** 7/24/2006



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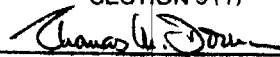
**TABLE OF CONTENTS**

Check Sheet .....	2
Table of Contents .....	4
Explanation of Symbols .....	5
Application of Tariff .....	6
1.0 – Definitions .....	7
2.0 – Rules and Regulations .....	14
3.0 – Service Areas .....	46
4.0 – Service Charges .....	47
5.0 – Network Service Descriptions .....	50
6.0 – Local Services Price List .....	66
7.0 – Directory Assistance and Listing Services .....	86
8.0 – Local Operator Services .....	91
9.0 – Long Distance Services .....	95
10.0 – Miscellaneous Services .....	107
11.0 – Promotional Offerings .....	112

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 26 2002

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

ISSUED: November 20, 2002

EFFECTIVE:

ISSUED BY: Mark Richards, CIO

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### EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (F) To signify change in format, lettering or numbering.
- (I) To signify increased rate.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 26 2002

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

ISSUED: November 20, 2002

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ISSUED BY: Mark Richards, CIO

EPICUS, Inc.  
3599 West Lake Mary Boulevard  
Suite E  
Lake Mary, FL 32746

Kentucky Tariff No. 1  
Original Page No. 6

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rate, terms and conditions applicable to the local exchange, exchange access, and intrastate toll communications services within the state of Kentucky.

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

**DEC 26 2002**

**PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)**

BY   
**EXECUTIVE DIRECTOR**

**ISSUED: November 20, 2002**

**ISSUED BY: Mark Richards, CIO**

**EFFECTIVE:**



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## SECTION 1.0 – DEFINITIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

**Access Services:** The company's intrastate telephone services offered pursuant to this tariff.

**Advance Payment:** Part of all of a payment required before the start of service.

**Automatic Number Identification ("ANI"):** Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

**Bit:** The smallest unit of information in the binary systems of notation.

**Busy Retry:** Enables callers to retry a busy line on demand.

**Call Block:** A feature that allows a subscriber the ability to prevent incoming calls from up to six different numbers. A screening list is created by the subscriber.

**Call Forwarding:** Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the subscriber's line is idle or busy. The subscriber has the ability to change the designated answering point.

**Call Forwarding Busy:** Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

**Call Forwarding Busy / No Answer:** Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a pre-designated telephone number. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

**Call Forwarding No Answer:** Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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DEC 26 2002

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

ISSUED: November 20, 2002

ISSUED BY: Mark Richards, CIO

EFFECTIVE:

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**SECTION 1.0 – DEFINITIONS, (CONT'D.)**

**Call Return:** Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

**Call Selector:** Provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers. The subscriber creates a screening list of up to six telephone numbers. When a call is received from one of the numbers contained in the screening list, the subscriber is notified with a distinctive ringing pattern. Calls received from telephone number not included on the screening list will produce a normal ring.

**Call Tracing:** Allows the subscriber to initiate an automatic trace of the last call received.

**Call Transfer:** Provides the capability to transfer or add a third party using the same line.

**Call Waiting:** Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

**Call Waiting Deluxe:** Provides the user the ability to control the treatment applied to an incoming call while the user is on a call. Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several call disposition options.

**Caller ID Basic:** Enables the subscriber to view on a display unit the Directory Number (DN) on incoming telephone calls.

**Caller ID Deluxe:** Enables the subscriber to view on a display unit the Directory Name and Directory Number on incoming telephone calls.

**Collocation:** An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

**Company, the:** EPICUS, Inc. unless the context indicates otherwise.

**CPE:** Customer Provided Equipment.

**Customer or Subscriber:** The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

**Deposit:** Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**DID Trunk:** A form of local switched access that provides the ability for an individual to call an internal extension directly without the intervention of the Company operator.

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**ISSUED BY:** Mark Richards, CIO

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 26 2002

PURSUANT TO PAR 5:011  
SECTION 9 (1)

BY Thomas H. Dorn  
EXECUTIVE DIRECTOR

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**SECTION 1.0 – DEFINITIONS, (CONT'D.)**

**Direct Inward Dial (or “DID”):** A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

**Direct Outward Dial (or “DOD”):** A service attribute that allows an individual station users to access and dial outside numbers directly.

**Directory Assistance:** Service whereby Customer may request assistance in determining telephone number when the listed name is provided.

**Directory Assistance Call Completion (DACC):** Service whereby customers may request completion of local or intralata long distance calls to a requested number by either the Directory Assistance operator (Semi Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

**Directory Listing:** The publication in the BellSouth Telecommunications, Inc. White Pages directory of information relative to the customers’ telephone numbers (“the Directory”), by which telephone users are enabled to ascertain the telephone number of a desired telephone.

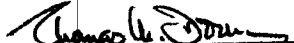
**Additional Listings:** A separate and alphabetically distinct listing for the names of anyone else living at the end user’s home or, for example, partners in a business.

**Alternate Listings:** A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

PUBLIC SERVICE COMMISSION  
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BY   
EXECUTIVE DIRECTOR

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EPICUS, Inc.  
3599 West Lake Mary Boulevard  
Suite E  
Lake Mary, FL 32746

Kentucky Tariff No. 1  
Original Page No. 10

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**SECTION 1.0 – DEFINITIONS, (CONT'D.)**

**End Office:** With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange routing Guide ("LERG"), issued by BellCore.

**EPICUS:** EPICUS, Inc. d/b/a EPICUS is the issuer of this tariff.

**Exchange Telephone Company of Telephone Company:** Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

**Hearing Impaired:** Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

**Hunting:** Routes a call to an idle station line in a prearranged group when the called station line is busy.

**IXC or Interexchange Carrier:** A long distance telecommunications services provider.

**LATA:** A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designed as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**Monthly Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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**SECTION 1.0 – DEFINITIONS, (CONT'D.)**

**Nonlisted Service:** A listing, at the customer's request, is omitted for the Directory, but appears on Directory Assistance records.

**Nonpublished Service:** A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

**Nonrecurring Charge ("NRC"):** The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**NPA:** Numbering plan area or area code

**PBX:** Private Branch Exchange

**Point of Presence ("POP"):** Point of Presence

**Primary Listing:** One listing in the Directory, at no charge, when applying for telephone service.

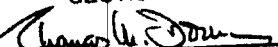
**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

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**SECTION 1.0 – DEFINITIONS, (CONT'D.)**

**Service Order:** The written request for Network Services executed by the Customer and the Company in the format devised by the company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Shared:** A facility or equipment system or subsystem that can be used simultaneously by several Customers.

**Speed Calling:** Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique q-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list and directly input from the associated subscriber line. This feature is available as an eight code list or a thirty code list. Code lists may include local and/or toll telephone numbers.

**Star98 Access:** Allows a subscriber to dial \*98 to access FreedomMessaging.

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**SECTION 1.0 – DEFINITIONS, (CONT'D.)**

**Three-Way Calling:** Allows a station in the talking state to add a third party to the call. This feature can be used on both incoming and outgoing calls.

**Toll Restriction:** Allows the customer to establish, on a per line basis, call restrictions by the calling party.

**Termination:** The permanent cessation of telecommunication service.

**Two Way:** A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

**Usage Based Charges:** Charges for minutes or messages traversing over local exchange facilities.

**User or End User:** A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

PUBLIC SERVICE COMMISSION  
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**SECTION 2.0 – RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Kentucky, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

**2.1.2 Shortage of Equipment or Facilities**

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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SECTION 9 (1)

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**ISSUED: November 20, 2002**

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

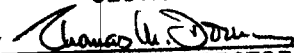
**2.1.3 Terms and Conditions**

- A. Service is provided on the basis of a minimum period of at least thirty days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B. Customers may be required to enter into written or verbal service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably required by the Company.
- C. Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and the tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. This tariff shall be interpreted and governed by the laws of the State of Kentucky without regard for its choice of laws provision.

PUBLIC SERVICE COMMISSION  
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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.3 Terms and Conditions, (cont'd.)**

- E.** Other carriers may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- F.** To the extent that either the Company or any other carrier exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other carrier shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- G.** The Company hereby reserves its right to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

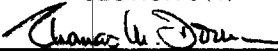
**2.1.4 Limitations on Liability**

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishings of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7 and direct damages of up to the equivalent of one month's service.
- B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C. The liability of the Company for errors in billing that result in overpayment by the customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

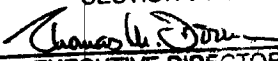
**2.1.4 Limitations on Liability, (cont'd.)**

- D.** The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
1. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  2. Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other actions of any governing authority or agency thereof;
  3. Any unlawful or unauthorized use of the Company's facilities and services;
  4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
  5. Breach in the privacy or security of communications transmitted over the Company's facilities;

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DEC 26 2002

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

ISSUED: November 20, 2002

ISSUED BY: Mark Richards, CIO

EFFECTIVE:

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability, (cont'd.)**

**D. (Cont'd.)**

6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph A. of this subsection 2.1.4.
7. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
8. Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
9. Any noncompletion of calls due to network busy conditions;
10. Any calls not actually attempted to be completed during any period that service is unavailable;
11. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services of facilities.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Limitations on Liability, (cont'd.)**

- E.** The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- F.** The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- G.** Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.6 Provision of Equipment and Facilities**

- A. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- B. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- D. Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishings of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1. the through transmission of signals by Customer provided equipment for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by Customer-provided equipment; or
  - 3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.7 Nonroutine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time period including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Special Construction**

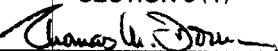
Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

**2.2 Prohibited Uses**

**2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

**2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Kentucky Public service Commission's regulations, policies, orders, and decisions.

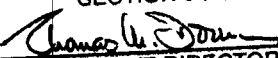
**2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

**2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and nonrecurring installation charges as stated in this tariff will apply.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer**

**2.3.1 General**

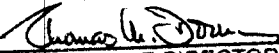
The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all right-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1 C. Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer, (Cont'd.)**

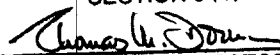
**2.3.1 General, (cont'd.)**

- E.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- F.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-ways for which Customer is responsible under Section 2.3.1 D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G.** not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.2 Liability of the Customer**

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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BY Charles L. Dorn  
EXECUTIVE DIRECTOR

**ISSUED: November 20, 2002**

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.4 Customer Equipment and Channels**

**2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- A. Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's network.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance, of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

**PUBLIC SERVICE COMMISSION  
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EXECUTIVE DIRECTOR

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.4 Customer Equipment and Channels. (Cont'd.)**

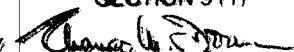
**2.4.3 Inspections**

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2 B. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- C. If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.5 Customer Deposits and Advance Payments**

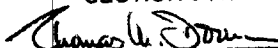
**2.5.1 Advance Payments**

The Company may require a Customer or applicant for service to make an advance payment (1) if the applicant is unable to establish that he had a previous account with a telephone utility for a period of at least 12 months for which all undisputed charges were satisfactorily paid, or (2) if the applicant has had no previous telephone service or has had previous telephone service of less than 12 months, the applicant's credit record will be accessed and evaluated by means of a mechanized retrieval system between the Company and nationally recognized credit bureaus. No security payment will be required of those applicants who meet the Company's criteria, as evaluated by the scoring model. The criteria used in assessing a score is as follows: collection judgments, written-off accounts, outstanding collection accounts, various degrees of delinquency history from 30-180 days and not paid in full or current at the time of scoring, bankruptcies, liens, other public records. The advance payment will not exceed an amount equal to all nonrecurring charges and two month's estimated recurring charges, as a condition of continued or new service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and two month's estimated recurring charges. The advance payment will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the advance payment.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.5 Customer Deposits and Advance Payments, (Cont'd.)**

**2.5.2 Deposits**

- A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Kentucky Public Service Commission Rules. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two regular billing periods. A deposit may be required in addition to an advance payment.
- B. Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- C. Deposits will accrue interest annually in accordance with Kentucky Public Service Commission Rules. The interest accrued is 6% annually. Upon request of the customer, accrued interest shall be annually credited to the Customer by deducting such interest from the amount of the next bill for service following the accrual date.
- D. The Company shall annually and automatically refund the deposits of Customers who have paid bills for 24 executive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements**

**2.6.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible to pay monthly in advance or on demand any and all charges for services furnished by the Company to the Customer. (N)

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. The Company will not separately charge for the Kentucky gross receipts tax on the Company's invoice for local services. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

The Customer will be billed and is responsible for payment of applicable Kentucky Universal Service Fund Surcharge of \$0.08 per line per month. The surcharge shall appear as a separate line item on the customer's bill.

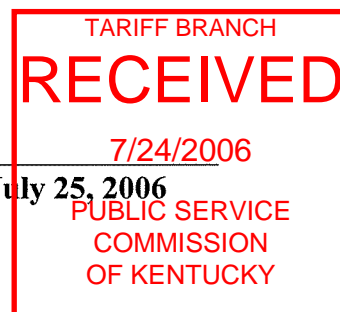
The Customer will be billed and is responsible for payment of applicable Kentucky TRS/TAP surcharge of \$0.09 per line per month. The surcharge shall appear as a separate line item of the customer's bill.

**A. Payment Convenience Charge (N)**

A convenience charge may apply for each instance of payment for charges incurred upon customer authorization by telephone when the method of payment would allow the payment to be immediately credited to the customer's account. Such telephone calls may be initiated by the customer or by the Company. Illustration of such methods would be a credit card, an electronic check, or any other form of payment that may be accepted by the Company through such telephone contacts. Prior to processing the customer's request the customer would be informed of the payment convenience charge.

Charge Per Telephone Request:

Residence: \$2.50  
Business: \$2.50



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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

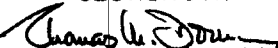
**2.6.2 Billing and Collection of Charges, (cont'd.)**

- D.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E.** If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- F.** The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Kentucky Public Service Commission in accordance with the Commission's rules or procedure. The address of the Commission is as follows:
- Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40602
- G.** If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3 of this tariff.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.3 Discontinuance of Service for Cause**

The Company may discontinue service for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated.

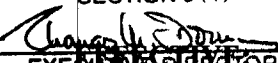
Upon the Company's discontinuance of service to the Customer under Section 2.6.3 A. or 2.6.3 B., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- A. Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until at least 20 days from the date of the bill and only following proper written notification.
- B. Upon violation of any of the other material terms and conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

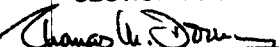
**2.6.3 Discontinuance of Service for Cause, (cont'd.)**

- F. Without notice in the even of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- G. Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- H. Without notice in the event of tampering with the equipment or services furnished by the Company.
- I. The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll-free (i.e., 800/888/877) service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate toll-free service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer toll-free service, with thirty (30) days written notice.

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OF KENTUCKY  
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SECTION 9 (1)**

BY   
**EXECUTIVE DIRECTOR**

**EFFECTIVE:**

**ISSUED: November 20, 2002**

**ISSUED BY: Mark Richards, CIO**

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.4 Notice to Company for Cancellation of Service**

Customers desiring to terminate service shall provide the Company notice of desire to terminate service.

**2.6.5 Cancellation of Application for Service**

- A. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less set salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges other levy against the Company that would have been chargeable to the Customer had service begun.
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in 2.6.5 A. through 2.6.5 C. will be calculated and applied on a case-by-case basis.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.6 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application of service, the Customer's installation fee shall be adjusted accordingly.

**2.6.7 Returned Check Charge**

A service charge equal to \$25.00, or the highest amount allowed by law, whichever is greater, will be assessed in accordance with Florida law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**2.6.8 Installment Plan**

(N)

When the Customer requests to be set-up on a payment plan for recurring and/or non-recurring charges which is agreed upon by Epicus, the customer will be billed an additional fee each month for the Customer's unpaid installment repayment term.

**Installment Plan Fee: \$1.00**

**2.7 Allowances for Interruptions in Service**

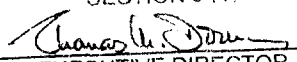
**2.7.1 General**

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of failure of a component furnished by the Company under this price list.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period end when the service, facility or circuit is operative.

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BY   
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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruptions in Service, (Cont'd.)**

**2.7.1 General, (cont'd.)**

- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of services as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

**2.7.2 Limitations of Allowances**

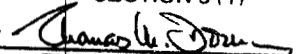
No credit allowances will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruptions in Service, (Cont'd.)**

**2.7.2 Limitations of Allowances, (cont'd.)**

- E.** A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- F.** During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G.** That occurs or continues do to the Customer's failure to authorize replacement of any element of special construction; and
- H.** That was not reported to the Company within thirty (30) days of the date that service was affected.

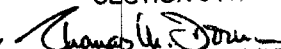
**2.7.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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EFFECTIVE**

**DEC 26 2002**

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruption in Service, (Cont'd.)**

**2.7.4 Application of Credits for Interruptions in Service**

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rate basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

**PUBLIC SERVICE COMMISSION  
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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruption in Service, (Cont'd.)**

**2.7.4 Application of Credits for Interruptions in Service, (cont'd.)**

**D. Interruptions of 24 Hours or Less**

<b>Length of Interruption</b>	<b>Amount of Service To Be Credited</b>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

**E. Interruptions Over 24 Hours and Less Than 72 Hours**

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

**F. Interruptions Over 72 Hours**

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

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**EXECUTIVE DIRECTOR**

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruption in Service, (Cont'd.)**

**2.7.5 Limitations on Allowances**

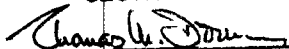
No credit allowance will be made for:

- A. interruptions due to the negligence of or noncompliance with the provisions of this tariff by the Customer, authorized user or joint user;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;
- C. interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- E. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- F. interruptions of service due to circumstances or causes beyond the reasonable control of Company; and
- G. that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a service order or terminates services before the completion of the term or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the set period in Section 2.6.2.

**2.8.1 Termination Liability**

Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid nonrecurring charges reasonably expended by Company to establish service to Customer, plus;
- B. any disconnection, early cancellation or termination charges reasonable incurred and paid to third parties by Company on behalf of Customer, plus;
- C. all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D. minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.9 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

**2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.10 Use of Customer's Service by Others**

**2.10.1 Resale and Sharing**

SECTION 2.10.1 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE KENTUCKY PUBLIC SERVICE TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES

There are no prohibitions or limitations on the resale of services. Prices for services appear in the price sheet attached to this tariff. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Kentucky Public Service Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

**2.10.2 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges bill to it.

**2.12 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its right and duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

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**SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)**

**2.12 Notices and Communications**

- 2.12.1 The Customer shall designate on the service or an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.2 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.3 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.12.4 The company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**SECTION 3.0 – SERVICE AREAS**

**3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LEC: 1) BellSouth Telecommunications, Inc.

**3.2 Rate Groups**

Charges for local services provided by the Company in certain areas may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Kentucky Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to EPICUS, Inc. Customers who purchase services under this tariff. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in BellSouth Telecommunications, Inc. Kentucky General Subscriber Service Tariff (“GSST”).

BellSouth Rate Group Equivalents

Rate Group	Exchange Access Lines & PBX Trunks In Local Calling Area – Upper Limit
1	Up to 13,800
2	13,801 – 25,100
3	25,101 – 45,500
4	45,501 – 200,800
5	200,800 +

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**SECTION 3.0 – SERVICE AREAS, (CONT'D.)**

**3.3 Local Exception Areas**

**3.3.1 General**

Customers located in the following Communities in A. served within the CLLI listed in B following will be billed the exception product monthly rate listed. (Local Exception Area III) All other rates and regulations for these services remain the same as specified in this Tariff. (T)

**A. Exception Community List III (T)**

ALLEN	CLOVERPORT	GILBERTSVL	MACEO	PEMBROKE	STAMPNGRND
AURORA	CORNISHVL	GRACEY	MACKVILLE	PERRYVILLE	STANFORD
BAGDAD	CORYDON	GREENVILLE	MARION	PIKEVILLE	STANLEY
BEATTYVL	CRAB ORCH	GUTHRIE	MARTIN	PINEVILLE	STANTON
BEAVER DAM	CROFTON	HABIT	MCCARR	PLEASATRDG	STONE
BEDFORD	CROPPER	HANSON	MCDANIELS	PORT ROYAL	STURGIS
BENHAMLNCH	CYNTHIANA	HARDINSBG	MCDOWELL	PRESTONSBG	SULPHUR
BENTON	DAWSON SPG	HARLAN	MILLERBURG	PRINCETON	TAYLORSVL
BLOOMFIELD	DIXON	HARRODSBG	MILTON	PROVIDENCE	TRENTON
BLUFF SPG	DRAKESBORO	HARTFORD	MOORESVL	ROBARDS	UTICA
BOWLNGGREN	EDDYVILLE	HAWESVILLE	MORGANFLD	RUSSELLVL	VIRGIE
BREMEN	ELKHORN CY	HEBBARDSVL	MORGANTOWN	SACRAMENTO	W LOUISVL
BURGIN	ELKTON	HICKMAN	MORTONSGAP	SADIEVILLE	WACO
CADIZ	EMINENCE	INEZ	MOUNT EDEN	SALVISA	WADDY
CALHOUN	ENSOR	ISLAND	MTSTERLING	SEBREE	WALLINSCRK
CAMPBELSBG	FEDSCREEK	JACKSON	NEBO	SHARON GRV	WARFIELD
CANTON	FINCHVILLE	JUNCTIONCY	NEON	SIMPSONVL	WATER VLY
CARLISLE	FORD	KIRKSVILLE	NEW HAVEN	SLAUGHTERS	WAYLAND
CARROLLTON	FORDSVILLE	LA FAYETTE	NEWLIBERTY	SO FULTON	WEST POINT
CAYCE	FRANKLIN	LA GRANGE	NOMIDDLETN	SO GUTHRIE	WHITESBURG
CENTERTOWN	FREDONIA	LAWRENCEBG	NORTONVL	SORGHO	WHITESVL
CHAPLIN	FREEBURN	LEBANONJCT	OWENTON	SOWILLIMSN	WILLIAMSBG
CLAY	FULTON	LITTLEROCK	PANTHER	SPRINGFLD	WILLISBURG
CLINTON	GHENT	LIVERMORE	PARIS	ST CHARLES	WINCHESTER

**PUBLIC SERVICE COMMISSION  
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**ISSUED: November 30, 2004  
ISSUED BY: Gerard Haryman, President**

By , 2005  
Executive Director

**SECTION 3.0 – SERVICE AREAS, (CONT'D.)**

**3.4 Local Exception Areas**

**3.3.1 General**

**B. Exception CLLI List associated with exception communities in 3.3.1 A  
(Local Exception Area III)**

(T)

ALLNKYMA	CYNTKYMA	HDBGKYMA	NEBOKYMA	SRGHKYMA
AURRKYMA	DIXNKYMA	HRBGKYES	NEONKYES	SSVLKYMA
BDFRKYMA	DRBOKYES	HRFRKYMA	NRVLKYMA	STCHKYMA
BGDDKYMA	DWSPKYES	HRLNKYMA	NWHNKYMA	STFRKYMA
BLFDKYMA	EDVLKYMA	HWVLKYMA	OWTNKYMA	STGRKYMA
BLSPKYMA	EKTNKYMA	INEZKYMA	PARSKYMA	STNLKYMA
BNLYKYMA	ELCYKYES	ISLDKYMA	PIVLKYMA	STONKYMA
BNTNKYMA	EMNKNYES	JCSNKYMA	PKVLKYMT	STRGKYMA
BRGNKYMA	EMNNKYPL	JNCYKYMA	PLRGKYMA	SWSNKYMA
BRMNKYMA	ENSRKYMA	KKVLKYMA	PMBRKYMA	TRENKYMA
BVDMKYMA	FDCKKYES	LBJTKYMA	PNTHKYMA	TYVLKYMA
BWLGKYRV	FDVLKYMA	LFYTKYMA	PRBGKYES	UTICKYMA
BYVLKYMA	FEBRKYMA	LGRNKYES	PRTNKYES	VIRGKYMA
CADZKYMA	FKLNKYMA	LRBGKYMA	PRVDKYMA	WACOKYMA
CHPLKYMA	FLTNKYMA	LVMRKYMA	PRVLKYMA	WDDYKYMA
CLAYKYMA	FNVLYKYMA	MACEKYMA	PTRYKYMA	WHBGKYMA
CLH NKYMA	FORDKYMA	MARNKYMA	RBRDKYMA	WHVLKYMA
CLPTKYMA	FRDNKYMA	MARTKYMA	RLVLKYMA	WLBGKYMA
CLTNKYES	GBVLKYMA	MCDNKYMA	SCRMKYMA	WLCKKYES
CMBGKYMA	GHNTKYMA	MCWLYKYMA	SDVLKYMA	WLVLYKYMA
CNTNKYMA	GNVLKYMA	MGFDKYMA	SEBRKYMA	WNCHKYPV
CNTWKYMA	GRACKYMA	MGTWKYMA	SHGVKYMA	WRFDKYMA
COTNKYMA	GTHRKYMA	MLBGKYMA	SLGHKYMA	WSBGKYMA
CRBOKYMA	HABTKYMA	MLTNKYMA	SLPHKYMA	WSPNKYMA
CRLSKYMA	HANSKYMA	MRGPKYMA	SLVSKYMA	WYLDKYES
CRTNKYMA	HBVLKYMA	MTEDKYMA	SNTNKYMA	
CYDNKYMA	HCMNKYMA	MTSTKYMA	SPFDKYMA	

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**ISSUED: November 30, 2004  
ISSUED BY: Gerard Haryman, President**

By  , 2005  
Executive Director

**SECTION 4.0 – SERVICE CHARGES AND SURCHARGES**

**4.1 Service Charge**

Service Charge is a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities.

**4.1.1 Service Order Charges**

**Line Connection Charge (First Line / Additional Line):** This charge shall apply to requests for initial connection or establishment of telephone service to the Company.

**Line Change Charge (First Line / Additional Line):** This charge shall apply per line to customer requests for changes on existing service, but no limited to, suspend/restorals. (T)

**Secondary Service Charge:** This charge shall apply per customer request for the receiving, recording and processing of customer requests to change services or add new or additional services.

**Number Change Charge:** This charge shall apply to request from customer to change their phone number. (N)

**4.1.2 In BellSouth Service Areas**

	<b>Business</b>	<b>Residence</b>	
Line Connection Charge			
First Line	\$73.00	\$42.00	
Each Additional Line	\$22.00	\$15.00	
Line Change Charge			
First Line	\$48.00	\$35.00	
Each Additional Line	\$14.00	\$12.00	
Secondary Service Order Charge	\$ 4.95	\$ 4.95	( R )
Number Change Charge	\$25.00	\$25.00	( N )

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BY Charlene Dorn  
EXECUTIVE DIRECTOR

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**SECTION 4.0 – SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**4.2 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company's facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

**4.2.1 In BellSouth Service Areas**

Duration of time, per technician

	<b>Business</b>	<b>Residence</b>
Initial 15 minute increment	\$30.00	\$30.00
Each Additional 15 minute increment	\$14.00	\$14.00

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**SECTION 4.0 – SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**4.4 Monthly Fee**

Each local exchange service line is subject to the following monthly recurring charge listed below.

	Business	Residential
1 <sup>st</sup> Line	\$3.00	\$3.00
Each Additional Line	\$3.00	\$3.00

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ISSUED BY: Gerard Haryman, President

By  , 2005  
Executive Director

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**SECTION 4.0 – SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**4.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

**4.3.1 In BellSouth Service Areas**

	<b>Business</b>	<b>Residence</b>
First Line	\$48.00	\$35.00
Each Additional Line	\$14.00	\$12.00

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SECTION 9 (1)

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## SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS

### 5.1 General

#### 5.1.1 Services Offered

The following Network Services are available to residence/business Customer and for resale by other carriers certificated by the Kentucky Public Service Commission:

Standard Residence Line Service  
Standard Business Line Service  
PBX Trunk Service  
Digital Voice Grade DS-1 Trunk Service  
Direct Inward Dial (DID) Service  
Optional Calling Features  
Payphone Line Service  
IntraLATA Toll Services

The following services are available to residence/business Customer and are not offered on a resale basis as of the effective date of this page:

Listing Services (including Nonpublished and Nonlisted Services)  
Directory Assistance  
Operator Services

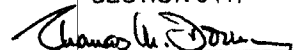
#### 5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Nonrecurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for the associated local line services.

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SECTION 9 (1)

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.1 General, (Cont'd.)**

**5.1.3 Emergency Services Calling Plan**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

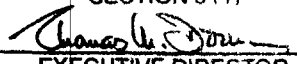
Message toll telephone calls, to governmental emergency service agencies as set forth in A. following, having primary or principal responsibilities with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in B. following are offered at no charge to Customers:

- A. Governmental fire fighting, Kentucky State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualified as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- B. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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SECTION 9 (1)

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.2 Call Timing for Usage Sensitive Services**

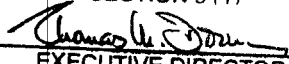
Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.3 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.4.1 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5 All times refer to local time.

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SECTION 9 (1)

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.3 Distance Calculations**

Where charges for a service are specified based upon distance, the following rules apply:

**5.3.1** Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated toll free or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

**5.3.2** The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above referenced Bellcore document.

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in Step 2 above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in Step 3 above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

**5.3.3** The formula for distance calculations is:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 9 (1)

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.4 Rate Period for Time of Day Sensitive Services**

**5.4.1** For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

**A. In BellSouth Service Areas**

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

Peak – 8:00 AM to, but not including 8:00 PM Monday through Friday (excluding holidays)

Off-Peak – All other times.

**5.4.2** Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

**5.4.3** For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day  
 Memorial Day  
 Independence Day  
 Thanksgiving Day  
 Christmas Day

January 1  
 As Federally Observed  
 July 4  
 As Federally Observed  
 December 25

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.5 Standard Residence Line**

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or received one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle line in a prearranged group when the called station line is busy.

**5.8 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**5.7 PBX Trunk Service**


Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided which touch tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

Basic Trunks provided via On-network services may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges. DID service in an Off-network arrangement requires special DID capable trunks plus additional DID number blocks.

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SECTION 9(1)**

BY   
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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.8 Direct Inward Dialing (DID) Service**

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service required special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

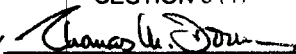
**5.9 Payphone Line Service**

Public Telephone Access Service for Payphone Service Provider provided equipment is an exchange line service provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public.

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DEC 26 2002

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SECTION 9 (1)

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.10 Optional Calling Features**

The features listed in Section 5.9.1 are offered by the Company to Residential and Business Customers. Service availability may vary between On-Net and Off-Net Customers. Refer to Price Lists in Sections 6 and 7 of this tariff for specific features offered with each type of local exchange service.

**5.10.1 Feature Descriptions**

- A. **Call Waiting – Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing phone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- B. **Call Forwarding Variable:** Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to-number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- C. **Three-Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. This feature may be used on both outgoing and incoming.
- D. **Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either as an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance of the Company.

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DEC 26 2002

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SECTION 9 (1)

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

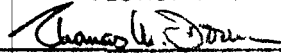
**5.10.1 Feature Descriptions, (Cont'd.)**

- E. Call Forwarding Don't Answer:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- F. Call Forwarding Don't Answer w/Ring Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.
- G. Call Forwarding Don't Answer w/Customer Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off and his/her discretion.
- H. Call Forwarding Busy Line:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- I. Call Forwarding Busy Line w/Customer Control:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user services order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- J. Caller ID Basic:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPW not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

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SECTION 9 (1)**

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.10.1 Feature Descriptions, (Cont'd.)**

- K. Call Waiting Deluxe:** Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;  
Answer the waiting call and disconnecting from the first party;  
Direct the waiting caller to hold via a recording;  
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end-user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

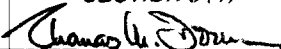
- L. Caller ID Deluxe:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.

- M. Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

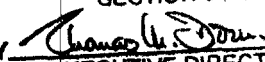
**5.10.1 Feature Descriptions, (Cont'd.)**

- N. **Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose number have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- O. **Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
- P. **Call Selector:** Allows a Customer to assign a maximum of 15 telephone number to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- Q. **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can be identified.

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SECTION 9 (1)

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.10.1 Feature Descriptions, (Cont'd.)**

- R. Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call.
- S. Message Waiting Indication:** Provides the end-user with an audible (stutter dial tone) or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.
- T. Multiple Directory Number Distinctive Ringing:** This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing – First Number and Distinctive Ringing – Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.10.1 Feature Descriptions, (Cont'd.)**

**U. Repeat Dialing:** Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.11 Listing Services**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the Directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

**5.11.1 Nonpublished Service**

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

**5.11.2 Nonlisted Service**

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

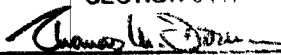
**5.12 Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

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SECTION 9(1)**

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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.13 Operator Services**

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

**5.14 Long Distance Services**

Long Distance Services are available from the Company pursuant to terms, conditions, regulations and rates as provided for in this tariff. Service is available for use by Customers twenty-four (24) hours a day. EPICUS, Inc. Long Distance Service enables a User of an exchange access line to place calls to any station on the public switch telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area. EPICUS, Inc. Long Distance Service is offered for both interLATA and intraLATA calling. Customers must arrange for intraLATA and interLATA service from the interexchange carriers of their choice. Customer may choose the Company as their carrier for intraLATA and interLATA calls.

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DEC 26 2002

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SECTION 9 (1)

BY   
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**SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.15 Miscellaneous Services**

**5.15.1 Pay Per Call Blocking/Unblocking**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

**5.15.2 Presubscription Services**

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

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**ISSUED: November 20, 2002**

**EFFECTIVE:**

**ISSUED BY: Mark Richards, CIO**

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**SECTION 6.0 – LOCAL SERVICES PRICE LIST**

**6.1 Residence Local Exchange Service**

EPICUS, Inc. offers basic local exchange service only as part of a bundled or package of telecommunications services. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. FreedomMessaging and additional Freedom Features may be available with some packages at an additional charge. Long Distance is required with the package where indicated.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate basis. Not all service plans may be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed.

EPICUS, Inc. reserves the right to adjust a customer's service upon appropriate customer notification.

Customers may be able to access their invoice on-line via [epicus.com](http://epicus.com) web site.

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**ISSUED BY:** Mark Richards, CIO

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.1 FreedomSelect**

Monthly Package Price for FreedomSelect: \$24.95  
Monthly Package Price for FreedomSelect Exception Area III: \$54.81 \*

FreedomSelect includes the following:

1. One Local line
2. Unlimited local calling
3. Caller ID (T)
4. Call Waiting Deluxe
5. Call Forwarding with Remote Activation Capability
6. Three-Way Calling
7. \$.059 per minute Interstate toll rate (required)
8. \$.049 per minute Intrastate toll rate (required)

\* Reference page 46.1 for Exception Area III

ISSUED: November 14, 2005

ISSUED BY: Gerard Haryman, President

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SECTION 9 (1)

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Executive Director



**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.2 FreedomChoice**

Monthly Package Price for FreedomChoice: \$39.95  
Monthly Package Price for FreedomChoice Exception Area III: \$54.95 \* (T)

FreedomSelect includes the following:

1. One Local line
2. Unlimited local calling
3. Caller ID Deluxe with Anonymous Call Rejection
4. Call Waiting Deluxe
5. Call Forwarding with Remote Activation Capability
6. Three-Way Calling
7. Call Block
8. Call Return
9. Call Selector
10. Call Tracing
11. Repeat Dialing
12. Speed Calling
13. FreedomExtended
14. \$.059 per minute Interstate toll rate (required)
15. \$.049 per minute Intrastate toll rate (required)

\* Reference page 46.1 for Exception Area III

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\_\_\_\_\_, 2005  
By  Executive Director

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.3 FreedomUnlimited**

FreedomUnlimited makes available to the customer unlimited local exchange calling, unlimited local toll calling, unlimited voice mail access, unlimited local features and 2,500 direct dialed (1+) domestic long distance minutes. This plan is designed for typical domestic residential voice usage only. Unused minutes will not roll over to the next month and are not sharable with any other additional lines. Usage does not include calls to 900 numbers or directory assistance. Domestic minutes in excess of the allotted 2,500 will be billed \$.059 per Interstate minute and \$.049 per Intrastate minute.

Monthly Package Price for FreedomUnlimited: \$49.95  
Monthly Package Price for FreedomUnlimited Exception Area III: \$64.86 \*

FreedomUnlimited includes the following:

1. One Local line
2. Unlimited local calling
3. Caller ID (T)
4. Call Waiting Deluxe
5. Call Forwarding with Remote Activation Capability
6. Three-Way Calling
7. Call Block
8. Call Return
9. Call Selector
10. Call Tracing
11. Repeat Dialing
12. Speed Calling
13. FreedomMessaging
14. Message Waiting Notification
15. Call Forwarding – Busy Line
16. Call Forwarding – No Answer
17. (Deleted)
18. FreedomExtended
19. Unlimited Interstate Toll
20. Unlimited Intrastate Toll
21. 00 Access to FreedomMessaging

\* Reference page 46.1 for Local Exception Area III

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By  19, 2005  
Executive Director

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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.4 FreedomWebUnited**

Monthly Package Price for FreedomWebUnited: \$69.95

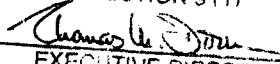
FreedomWebUnited includes the following:

1. One Local line
2. Unlimited local calling
3. Caller ID Deluxe with Anonymous Call Rejection
4. Caller Waiting Deluxe
5. Call Forwarding with Remote Activation Capability
6. Three-Way Calling
7. Call Block
8. Call Return
9. Call Selector
10. Call Tracing
11. Repeat Dialing
12. Speed Calling
13. FreedomMessaging
14. Message Waiting Indicator
15. Call Forwarding – Busy Line
16. Call Forwarding – No Answer
17. Star98 access to FreedomMessaging
18. FreedomExtended
19. Unlimited Interstate Toll Calls
20. Unlimited Intrastate Toll Calls
21. Unlimited AccessNow Internet Access

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SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

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**ISSUED BY: Mark Richards, CIO**

**EFFECTIVE:**

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd)**

**6.1.5 FreedomSOHO**

Package includes features listed below and 300 free domestic 1+ long distance minutes. Domestic minutes above the allotted 300 will be billed at the rates described below. Unused minutes cannot be carried over from month to month.

Monthly Package Price for FreedomSOHO: \$59.95  
Monthly Package Price for FreedomSOHO Exception Area III: \$59.95 \*

(T)

FreedomSOHO includes the availability of the following:

1. One Local line
2. 3-Way Calling
3. Anonymous Call Rejection
4. Call Block
5. Call Forwarding
6. Call Forwarding Busy
7. Call Forwarding No Answer
8. Call Select
9. Call Tracing
10. Call Waiting
11. Distinctive Ringing
12. Enhanced Caller ID
13. Hunting / Rollover
14. Repeat Dialing
15. Speed Calling
16. 300 Free Domestic 1+ Long Distance Minutes
17. \$.045 per minute Interstate toll rate (required)
18. \$.049 per minute Intrastate toll rate (required)

\* Reference page 46.1 for Exception Area III

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**By** \_\_\_\_\_  
**Executive Director**

**SECTION 6.0 – LOCAL SERVICES TARIFF, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.6 FreedomPlus**

Package includes features listed below and 250 free domestic 1+ long distance minutes. Domestic minutes above the allotted 250 will be billed at the rates described below. Unused minutes cannot be carried over from month to month.

Monthly Package Price for FreedomPlus: \$39.95  
Monthly Package Price for FreedomPlus Exception Area III: \$55.76 \*

FreedomPlus includes the availability of the following:

1. One Local line
2. Unlimited local calling
3. Caller ID (T)
4. Call Waiting Deluxe
5. Call Forwarding with Remote Activation Capability
6. Three-Way Calling
7. Call Block
8. Call Return
9. Call Selector
10. Call Tracing
11. Repeat Dialing
12. Speed Calling
13. FreedomMessaging
14. Message Waiting Notification
15. Call Forwarding – Busy Line
16. Call Forwarding – No Answer
17. 00 Access to FreedomMessaging
18. 250 Free Domestic 1+ Long Distance Minutes
19. \$.059 per minute Interstate toll rate (required)
20. \$.049 per minute Intrastate toll rate (required)

\* Reference page 46.1 for Exception Area III

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SECTION 9 (1)

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Executive Director

**SECTION 6.0 – LOCAL SERVICES TARIFF, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.7 FreedomSelect II**

Monthly Package Price for FreedomSelect II: \$29.95  
Monthly Package Price for FreedomSelect II Exception Area III: \$54.81 \*

FreedomSelect includes the following:

1. One Local line
2. Unlimited local calling
3. Caller ID (T)
4. Call Waiting Deluxe
5. Call Forwarding with Remote Activation Capability
6. Three-Way Calling
7. \$.059 per minute Interstate toll rate (required)
8. \$.049 per minute Intrastate toll rate (required)
9. Call Block
10. Call Return
11. Call Selector
12. Call Tracing
13. Repeat Dialing
14. Speed Calling
15. FreedomMessaging
16. Message Waiting Notification
17. Call Forwarding – Busy Line
18. Call Forwarding – No Answer
19. 00 Access to FreedomMessaging

\* Reference page 46.1 for Exception Area III

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SECTION 9 (1)

By  29, 2005  
Executive Director

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.8 FreedomFeatures**

(F)

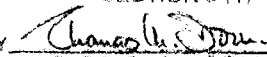
The following services are available in connection with an individual line in addition to the offered packages.

Feature	Nonrecurring Monthly Programming			
	Charge	Rate	Fee	
8-Code Speed Calling	\$ -	\$ 3.95	\$ -	(I)
30-Code Speed Calling	\$ -	\$ 3.95	\$ -	(I)
Anonymous Call Rejection	\$ -	\$ 3.95	\$ -	(I)
Busy Retry	\$ 0.90	\$ -	\$ -	
Call Block	\$ -	\$ 3.95	\$ -	(I)
Call Forwarding	\$ -	\$ 3.95	\$ -	(I)
Call Forwarding Busy	\$ -	\$ 3.95	\$ -	(I)
Call Forwarding No Answer	\$ -	\$ 3.95	\$ -	(I)
Call Forwarding No Answer w/Ring Control	\$ -	\$ 3.95	\$ -	(I)
Call Forwarding w/Remote Activation	\$ -	\$ 3.95	\$ -	(R)
Call Return	\$ -	\$ 3.95	\$ -	(I)
Call Return – Per Activation	\$ 0.90	\$ -	\$ -	
Call Selector	\$ -	\$ 3.95	\$ -	(I)
Call Tracing	\$ -	\$ 3.95	\$ -	(I)
Call Waiting	\$ -	\$ 3.95	\$ -	(I)
Call Waiting Deluxe	\$ -	\$ 3.95	\$ -	(R)
Caller ID Basic	\$ -	\$ 3.95	\$ -	(R)
Caller ID & Number w/ACR	\$ -	\$ 3.95	\$ -	(R)
Custom Director	\$ -	\$ 5.95	\$19.95	(I)
Hunting / Rollover	\$ -	\$ 3.95	\$ -	(R)
Message Waiting – Audible & Visual	\$ -	\$ 3.95	\$ -	(I)
Message Waiting – Stutter Dialtone	\$ -	\$ 3.95	\$ -	(I)
Repeat Dialing	\$ -	\$ 3.95	\$ -	(I)
Repeat Dialing – Per Activation	\$ 0.90	\$ -	\$ -	
Star98 Access	\$ -	\$ 3.95	\$ -	(I)
Three-Way Calling	\$ -	\$ 3.95	\$ -	(I)
Three-Way Calling – Per Use	\$ 0.90	\$ -	\$ -	
Three-Way Calling w/Transfer	\$ -	\$ 3.95	\$ -	(R)
UniqueRing I	\$ -	\$3.95	\$ -	(I)
UniqueRing II	\$ -	\$3.95	\$ -	(R)

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MAY 01 2004

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 SECTION 9 (1)

BY   
 EXECUTIVE DIRECTOR

**ISSUED: March 18, 2004**  
**ISSUED BY: Gerard Haryman, President**

**Effective: May 1, 2004**

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.9 FreedomMessaging**

(F)

The following FreedomMessaging package is available in connection with an individual line in addition to the offered packages.

Monthly Package Price for FreedomMessaging: \$5.75

FreedomMessaging Includes the following:

- |    |                               |         |
|----|-------------------------------|---------|
| 1. | FreedomMessaging Voicemail    | (F)     |
| 2. | Call Forwarding – No Answer   | (F)     |
| 3. | Call Forwarding – Busy        | (F)     |
| 4. | Message Waiting               | (F)     |
| 5. | (Deleted)                     | (F) (D) |
| 6. | 00 Access to FreedomMessaging | (F) (N) |

PUBLIC SERVICE COMMISSION  
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MAY 01 2004

PURSUANT TO 807 KAR 5.011  
SECTION 6 (1)

BY Chambers C. Brown  
EXECUTIVE DIRECTOR



**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.10 FreedomExtended**

(F)

FreedomExtended provides residential subscribers with unlimited direct dial calling within the subscriber's LATA. FreedomExtended may be added to the FreedomSelect package offering.

Monthly Price for FreedomExtended:                      \$ 17.00

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SECTION 9(1)

BY Charles H. Dorn  
EXECUTIVE DIRECTOR

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**ISSUED BY: Gerard Haryman, President**

**Effective: May 1, 2004**

**SECTION 6.0 – LOCAL SERVICES TARIFF, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.8 FreedomSOHO Additional Line**

Customer may add FreedomSOHO Additional Lines to their FreedomSOHO package. FreedomSOHO 300 free domestic 1+ long distance minutes may be shared with any FreedomSOHO Additional Lines. Domestic minutes above the allotted 300 will be billed at the rates described below. Unused minutes cannot be carried over from month to month.

Monthly Package Price for FreedomSOHO Additional Line: \$30.00  
Monthly Package Price for FreedomSOHO Add'l Line Exception Areas: \$30.00\*

FreedomSOHO Additional Line includes the availability of the following:

1. One Local line
2. 3-Way Calling
3. Anonymous Call Rejection
4. Call Block
5. Call Forwarding
6. Call Forwarding Busy
7. Call Forwarding No Answer
8. Call Select
9. Call Tracing
10. Call Waiting
11. Distinctive Ringing
12. Enhanced Caller ID
13. Hunting / Rollover
14. Repeat Dialing
15. Speed Calling
16. 300 Free Domestic 1+ Long Distance Minutes
17. \$.045 per minute Interstate toll rate (required)
18. \$.049 per minute Intrastate toll rate (required)

\* Reference page 46.1 for Local Exception Areas

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ISSUED BY: Gerard Haryman, President

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SECTION 9 (1)

By  1, 2005  
Executive Director

**SECTION 6.0 – LOCAL SERVICES TARIFF, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.9 Freedom 1000**

Freedom1000 makes available to the customer unlimited local exchange calling, unlimited local toll calling, unlimited voice mail access, unlimited local features and 1,000 direct dialed (1+) domestic long distance minutes. This plan is designed for typical domestic residential voice usage. Unused minutes will not roll over to the next month and are not sharable with any other additional lines. Usage does not include calls to 900 numbers or directory assistance. Domestic minutes in excess of the allotted 1,000 will be billed \$.049 per Interstate minute and \$.059 per Intrastate minute.

Monthly Package Price for Freedom1000:	\$ 39.95
Monthly Package Price for Freedom1000 Exception Area III:	\$ 69.95*

Freedom1000 includes the following:

- 22. One Local line with Unlimited Local Calling
- 23. Caller ID (T)
- 24. Call Waiting Deluxe
- 25. FreedomExtended (Extended Area Calling)
- 26. Call Block
- 27. Call Selector
- 28. Call Tracing
- 29. Repeat Dialing
- 30. Speed Calling
- 31. Call Forwarding – Busy Line
- 32. Call Forwarding – No Answer
- 33. 1000 Minutes combined Interstate/Intrastate Toll

Optional Features:

- 1. Freedom Messaging Voice Mail Service \$ 4.95
  - 00 Access to Freedom Messaging Incl.
  - Message Waiting Call Out Notification Incl.
- 2. Three-Way Calling \$ 2.95
- 3. Call Forwarding with Remote Activation \$ 2.95
- 4. Call Return \$ 2.95
- 5. Inside Wire Maintenance \$ 4.95 (I)

\* Reference page 46.1 for Local Exception Areas

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SECTION 9 (1)

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Executive Director

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**SECTION 6.0 – LOCAL SERVICES TARIFF, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.10 FreedomR&B**

FreedomR&B (Residential) makes available to the customer unlimited local exchange calling; low Interstate & Intrastate rates. Subscriber picks three (3) features from the feature list to complete their individualized plan.

This plan is designed for typical domestic residential voice usage. Usage does not include calls to 900 numbers or directory assistance.

FreedomR&B includes the following:

1. One Local Line
2. \$.049 per minute Interstate toll rate
3. \$.069 per minute Intrastate toll rate
4. 900/976 Call Blocking
5. Repeat Dialing Blocking
6. Call Return Blocking

Monthly Price for FreedomR&B Zone 1:	\$ 24.95
Monthly Price for Additional Line Zone 1:	\$ 20.95
Monthly Price for FreedomR&B Zone 2:	\$ 29.95
Monthly Price for Additional Line Zone 2:	\$ 24.95
Monthly Price for FreedomR&B Zone 3:	\$ 39.95
Monthly Price for Additional Line Zone 3:	\$ 37.95

FreedomR&B Residential feature list: (Pick 3)

1. Caller ID (T)
2. Call Waiting Deluxe
3. Call Forwarding Busy
4. Call Forwarding No Answer
5. 30 Code Speed Calling – (75#)
6. Three Way Calling, Call Hold, Call Transfer
7. Ringmaster (up to two numbers)
8. Variable Call Forwarding (\*72)
9. Call Tracing (\*57)
10. Selective Call Blocking (\*60)
11. Call Selector (\*61)

R&B Feature Pack includes all of the above:

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By  10, 2005  
Executive Director

**SECTION 6.0 – LOCAL SERVICES TARIFF, (CONT'D.)**

**6.1 Residence Local Exchange Service, (Cont'd.)**

**6.1.10 FreedomR&B (Cont'd.)**

Additional Optional Features Price List:

1. 100 Anytime Interstate/Intrastate LD minutes (48 US)	\$ 5.75	
2. 200 Anytime Interstate/Intrastate LD minutes (48 US)	\$11.75	
3. 300 Anytime Interstate/Intrastate LD minutes (48 US)	\$15.75	
4. FreedomExtended (Extended Area Calling)	\$ 5.95	
5. Ringmaster (up to two numbers)	\$ 3.95	
6. Freedom Messaging Voice Mail Service	\$ 4.95	
a. 00 Access to Freedom Messaging/800 Remote Access	Incl.	
b. Message Waiting Call Out Notification	Incl.	
7. Inside Wire Maintenance	\$ 4.95	(I)
8. Three-Way Calling, Call Hold, Call Transfer	\$ 2.95	
9. Call Forwarding with Remote Activation (72#)	\$ 2.95	
10. Caller ID	\$ 2.95	(N)
11. Caller ID Deluxe w/Anonymous Call Rejection	\$ 6.95	(M)(I)
12. Call Waiting Deluxe	\$ 2.95	
13. Call Forwarding Busy	\$ 2.95	
14. Call Forwarding No Answer	\$ 2.95	
15. Call Forwarding Variable	\$ 2.95	
16. Speed Calling – (75#)	\$ 2.95	
17. Call Return (*69)	\$ 2.95	
18. Call Tracing (*57)	\$ 2.95	
19. Repeat Dialing (*66)	\$ 2.95	
20. Selective Call Blocking (*60)	\$ 2.95	
21. Call Selector (*61)	\$ 2.95	
22. Non-Published Number	\$ 3.95	
23. Line Hunting	\$ 2.95	

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Executive Director

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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service**

EPICUS, Inc. offers basic local exchange service only as part of a bundled or package of telecommunications services. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. FreedomMessaging and additional Freedom Features may be available with some packages at an additional charge. Long Distance is required with the package where indicated.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate basis. Not all service plans may be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed.


EPICUS, Inc. reserves the right to adjust a customer's service upon appropriate customer notification.

Customers may be able to access their invoice on-line via [epicus.com](http://epicus.com) web site.

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**ISSUED BY: Mark Richards, CIO**

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.1 FreedomOne**

FreedomOne provides a business customer with one flat rate voice grade business local line. End user may select any Freedom Feature at an additional charge. Long Distance is required.

Monthly Charge for FreedomOne: \$27.95  
Monthly Charge for FreedomOne Exception Area III: \$39.95 \* (T)

FreedomOne Includes the following:

1. One Local Line
2. \$.045 per minute Interstate toll rate (required)
3. \$.049 per minute Intrastate toll rate (required)

\* Reference page 46.1 for Exception Area III

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**ISSUED BY: Gerard Haryman, President**

**PUBLIC SERVICE COMMISSION  
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By  , 2005  
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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.2 FreedomExpress**

Monthly Package Price for FreedomExpress: \$29.95

FreedomExpress includes the following:

1. One Local line
2. Call Forwarding with Remote Activation Capability
3. Enhanced Caller ID
4. Call Waiting
5. \$.049 per minute Interstate toll rate (required)
6. \$.049 per minute Intrastate toll rate (required)

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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.3 FreedomBusiness**

Monthly Package Price for FreedomBusiness 1 Line Package:	\$ 39.95
Monthly Package Price for FreedomBusiness 2 Line Package:	\$ 73.95
Monthly Package Price for FreedomBusiness 3 Line Package:	\$110.95
Monthly Package Price for FreedomBusiness 4 Line Package:	\$136.95
Monthly Package Price for FreedomBusiness 5 Line Package:	\$164.95
Monthly Package Price for FreedomBusiness 6 Line Package:	\$181.95
Monthly Package Price for FreedomBusiness 7 Line Package:	\$203.95
Monthly Package Price for FreedomBusiness 8 Line Package:	\$224.95
Monthly Package Price for FreedomBusiness 9 Line Package:	\$244.95

FreedomBusiness includes the following for each line:

1. Local Line
2. Call Block
3. Call Forwarding Busy
4. Call Forwarding No Answer
5. Call Forwarding with Remote Activation Capability
6. Call Return
7. Call Selector
8. Call Trace
9. Enhanced Caller ID
10. Call Waiting
11. Hunting / Rollover
12. Repeat Dialing
13. Speed Calling
14. Three Way Calling
15. \$.045 per minute Interstate toll rate (required)
16. \$.049 per minute Intrastate toll rate (required)

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**DEC 26 2002**

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY *Charles L. Brown*  
EXECUTIVE DIRECTOR

**ISSUED: November 20, 2002**

**ISSUED BY: Mark Richards, CIO**

**EFFECTIVE:**

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.4 FreedomEnterprise**

Monthly Package Price for FreedomEnterprise 1 Line Package:	\$ 64.95
Monthly Package Price for FreedomEnterprise 2 Line Package:	\$119.95
Monthly Package Price for FreedomEnterprise 3 Line Package:	\$169.95
Monthly Package Price for FreedomEnterprise 4 Line Package:	\$214.95
Monthly Package Price for FreedomEnterprise 5 Line Package:	\$254.95
Monthly Package Price for FreedomEnterprise 6 Line Package:	\$299.95
Monthly Package Price for FreedomEnterprise 7 Line Package:	\$339.95
Monthly Package Price for FreedomEnterprise 8 Line Package:	\$379.95
Monthly Package Price for FreedomEnterprise 9 Line Package:	\$419.95


FreedomBusiness includes the following for each line:

1. Local Line
2. Call Block
3. Call Forwarding Busy
4. Call Forwarding No Answer
5. Call Forwarding with Remote Activation Capability
6. Call Return
7. Call Selector
8. Call Trace
9. Enhanced Caller ID
10. Call Waiting
11. Hunting / Rollover
12. Repeat Dialing
13. Speed Calling
14. Three Way Calling
15. \$.045 per minute Interstate toll rate (required)
16. \$.049 per minute Intrastate toll rate (required)
17. FreedomExtended

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EXECUTIVE DIRECTOR

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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.5 FreedomSOHO**

Package includes features listed below and 300 free domestic 1+ long distance minutes. Domestic minutes above the allotted 300 will be billed at the rates described below. Unused minutes cannot be carried over from month to month.

Monthly Package Price for FreedomSOHO: \$59.95  
Monthly Package Price for FreedomSOHO Exception Area III: \$59.95 \* (T)

FreedomBusiness includes the availability of the following:

19. One Local line
20. 3-Way Calling
21. Anonymous Call Rejection
22. Call Block
23. Call Forwarding
24. Call Forwarding Busy
25. Call Forwarding No Answer
26. Call Select
27. Call Tracing
28. Call Waiting
29. Distinctive Ringing
30. Enhanced Caller ID
31. Hunting / Rollover
32. Repeat Dialing
33. Speed Calling
34. 300 Free Domestic 1+ Long Distance Minutes
35. \$.045 per minute Interstate toll rate (required)
36. \$.049 per minute Intrastate toll rate (required)

\* Reference page 46.1 for Exception Area III

**ISSUED: November 30, 2004**  
**ISSUED BY: Gerard Haryman, President**

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01/01/2005  
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SECTION 9 (1)** (T)

By  1, 2005  
Executive Director

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.6 FreedomAs-Is**

(F)


- A. A business customer may convert their line(s) “As-Is” without selecting a Freedom Package. The following schedule of monthly rates is applicable to Flat Rate and Measured Rate Main Station Line Service:

		Flat	Measured
1.	Group 1	\$29.42	\$19.72
2.	Group 2	\$30.42	\$20.38
3.	Group 3	\$31.41	\$21.05
4.	Group 4	\$31.41	\$21.71
5.	Group 5	\$31.41	\$22.38
6.	Group 6	\$31.41	\$23.05
7.	Group 7	\$31.41	\$23.71
8.	Group 8	\$31.41	\$24.38
9.	Group 9	\$31.41	\$25.05
10.	Group 10	\$31.41	\$25.71
11.	Group 11	\$31.41	\$26.38
12.	Group 12	\$31.41	\$27.04
13.	Group 13	\$31.41	\$27.71

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BY   
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**ISSUED BY: Gerard Haryman, President**

**Effective: May 1, 2004**

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.7 FreedomFeatures**

(F)

The following services are available in connection with an individual line in addition to the offered packages and FreedomAs-Is:

Feature	Nonrecurring		Monthly Programming	
	Charge	Rate	Fee	
8-Code Speed Calling	\$ -	\$ 4.95	\$ -	(I)
30-Code Speed Calling	\$ -	\$ 4.95	\$ -	(I)
Anonymous Call Rejection	\$ -	\$ 4.95	\$ -	(I)
Busy Retry	\$ 0.90	\$ -	\$ -	
Call Block	\$ -	\$ 4.95	\$ -	(I)
Call Forwarding	\$ -	\$ 4.95	\$ -	(I)
Call Forwarding Busy	\$ -	\$ 4.95	\$ -	(I)
Call Forwarding No Answer	\$ -	\$ 4.95	\$ -	(I)
Call Forwarding No Answer w/Ring Control	\$ -	\$ 4.95	\$ -	(I)
Call Forwarding w/Remote Activation	\$ -	\$ 4.95	\$ -	(R)
Call Return	\$ -	\$ 4.95	\$ -	(I)
Call Return – Per Activation	\$ 0.90	\$ -	\$ -	
Call Selector	\$ -	\$ 4.95	\$ -	(I)
Call Tracing	\$ -	\$ 4.95	\$ -	(I)
Call Waiting	\$ -	\$ 4.95	\$ -	(R)
Caller ID Basic	\$ -	\$ 4.95	\$ -	(R)
Caller ID & Number w/ACR	\$ -	\$ 4.95	\$ -	(R)
Enhanced Caller ID	\$ -	\$ 4.95	\$ -	(R)
Enhanced Caller ID w/ACR	\$ -	\$ 4.95	\$ -	(R)
Hunting / Rollover	\$ -	\$ 4.95	\$ -	(I)
Message Waiting – Audible & Visual	\$ -	\$ 4.95	\$ -	(I)
Message Waiting – Stutter Dialtone	\$ -	\$ 4.95	\$ -	(I)
Repeat Dialing	\$ -	\$ 4.95	\$ -	(I)
Repeat Dialing – Per Activation	\$ 0.90	\$ -	\$ -	
Star98 Access	\$ -	\$ 4.95	\$ -	(I)
Three-Way Calling	\$ -	\$ 4.95	\$ -	(I)
Three-Way Calling – Per Use	\$ 0.90	\$ -	\$ -	
Three-Way Calling w/Transfer	\$ -	\$ 4.95	\$ -	(I)
UniqueRing I	\$ -	\$ 4.95	\$ -	(R)
UniqueRing II	\$ -	\$ 4.95	\$ -	(R)

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BY Charles H. Jones  
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Effective: May 1, 2004

**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.8 FreedomMessaging**

(F)

The following FreedomMessaging package is available in connection with an individual line in addition to the offered packages.

Monthly Package Price for FreedomMessaging: \$12.95

FreedomMessaging Includes the following:

1. FreedomMessaging Voicemail (F)
2. One (1) Main Mailbox and up to three (3) sub-mailboxes (F)
3. Call Forwarding – No Answer (F)
4. Call Forwarding – Busy (F)
5. Message Waiting (F)
6. (Deleted) (F) (D)
7. 00 Access to FreedomMessaging (F) (N)

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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.9 FreedomExtended**

(F)

FreedomExtended provides business subscribers with unlimited direct dial calling within the subscriber's LATA.

Monthly Price for FreedomExtended: \$25.00

**6.2.10 FreedomServices**

(N)

Inside Wire Maintenance Service Plan

Monthly Price: \$4.95

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BY Charles E. Jones  
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**Effective: May 1, 2004**

**SECTION 6.0 – LOCAL SERVICES TARIFF, (CONT'D.)**

**6.2 Business Local Exchange Service, (Cont'd)**

**6.2.11 FreedomSOHO Additional Line**

Customer may add FreedomSOHO Additional Lines to their FreedomSOHO package. FreedomSOHO 300 free domestic 1+ long distance minutes may be shared with any FreedomSOHO Additional Lines. Domestic minutes above the allotted 300 will be billed at the rates described below. Unused minutes cannot be carried over from month to month.

Monthly Package Price for FreedomSOHO Additional Line: \$30.00  
Monthly Package Price for FreedomSOHO Add'l Line Exception Areas: \$30.00\*

FreedomSOHO Additional Line includes the availability of the following:

1. One Local line
2. 3-Way Calling
3. Anonymous Call Rejection
4. Call Block
5. Call Forwarding
6. Call Forwarding Busy
7. Call Forwarding No Answer
8. Call Select
9. Call Tracing
10. Call Waiting
11. Distinctive Ringing
12. Enhanced Caller ID
13. Hunting / Rollover
14. Repeat Dialing
15. Speed Calling
16. 300 Free Domestic 1+ Long Distance Minutes
17. \$.045 per minute Interstate toll rate (required)
18. \$.049 per minute Intrastate toll rate (required)

\* Reference page 46.1 for Local Exception Areas

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By  2005  
Executive Director



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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Payphone Service Provider Telephones**

**6.3.1 Definition and Requirements**

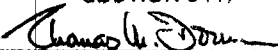
Public Telephone Access Service for PSP provided equipment is an exchange line service provided at the request of the subscriber for telecommunication use by the general public at locations accessible to the general public. Public Telephone Access Service for PSP provided equipment is provided for use with PSP telephones.

1. This exchange line is provided on a flat rate basis.
2. Completion of local messages is provided by the Company.
3. The subscription shall be responsible for the installation, maintenance and operation of PSP telephones used in connection with this service.
4. PSP telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.
5. This service is not subject to concessions.
6. If service is suspended, it will be at full rate.
7. Exchange line service for PSP telephones cannot be included on an account containing other classes of service. A separate account is required at each location.
8. This exchange line includes an optional screening feature to prevent third number and collect calls from being billed to a subscriber's line.
9. The Company is not responsible for refunds of coins deposited in PSP coin-operated public telephones.
10. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.
11. The instrument must display information on the name, address, and telephone number of the person or entity responsible for the pay phone where callers can obtain assistance when problems occur with pay telephone services. PSPs shall provide and post on or near the pay phone:
  - a. The name and phone number of the owner of the instrument.
  - b. The operating instructions of the instrument.
  - c. A cost-free method for reporting complaints and obtaining refunds.

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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

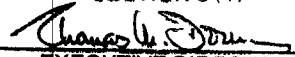
**6.3 Payphone Service Provider Telephones, (cont'd.)**

12. The subscriber shall insure the instrument is FCC registered and is in accordance with all hearing impaired and handicapped person requirements.
13. The caller must be able to access 911 Emergency Services (where available), free and without the use of a coin.
14. PSPs shall offer toll free access to 800/877/888 numbers.
15. PSPs that provide access to long distance services shall:
  - a. Comply with the operator service provider restrictions as described in KPSC Administrative Case No. 300, Policy and Procedures in the Provision of Operator-Assisted Telecommunication Services.
  - b. Allow access to all certified long-distance carriers through 1-700, 1-800, 1-950, or 101XXXX dialing. Access to the services of long distance carriers shall not be blocked or intercepted by PSPs or traffic aggregators.
  - c. Allow access to Company operators. All "0-" calls shall be initially routed to the Local Exchange Company and shall not be blocked or intercepted by PSPs or traffic aggregators. Such calls shall be routed to the network as dialed by the end user.
  - d. Provide stickers to be placed on or near the telephone equipment specifying the name, address and telephone number of the entity to which the set is presubscribed for operator services.
  - e. Require that any operator service provider that rates and bills calls originated from the PSP instrument identify themselves to end-users at least once during every call before any charges are incurred.
  - f. Not accept calling cards for billing purposes if they are unable to validate the call.
16. PSPs shall not charge for calls not completed.
17. Public Telephone Access Lines will be provided only to Aggregators certified by the Kentucky Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certificated or has had certification revoked for any reason.

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**ISSUED BY: Mark Richards, CIO**

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**SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Payphone Service Provider Telephones, (cont'd.)**

**6.3.2 Rates and Charges**

1. Monthly Price Per Line: \$28.50
2. The following exchange line feature charge is applicable in addition to the monthly charges in 6.3.2.1 preceding.

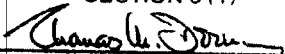
Monthly Price Per Feature: \$0.75

- a. Unrestricted, outward, providing operator screening and 011+ blocking
- b. Unrestricted, two way, providing operator screening and 011+ blocking
- c. Restricted, outward, providing operator screening, 011+, 1+900, 7 or 10 digit local, 1+DDD and 976 blocking
- d. Restricted, two way, providing operator screening, 011+, 1+900, 7 or 10 digit local, 1+DDD and 976 blocking
- e. Restricted, outward, providing operator screening, 011+, 1+900, 1+DDD and 976 blocking
- f. Restricted, two way, providing operator screening, 011+, 1+900, 1+DDD and 976 blocking
- g. Restricted, two way, providing operator screening

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## SECTION 7.0 – DIRECTORY ASSISTANCE AND LISTING SERVICES

### 7.1 Directory Listings

#### 7.1.1 General

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The company use abbreviations in listings. The Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

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**SECTION 7.0—DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.1 Directory Listings, (Cont'd.)**

**7.1.2 Types of Listings**

**B. Standard Listing**

A standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records.

**7.1.3 Free Listings**

One listing for each individual line service, auxiliary line or PBX system are provided at no additional charge to the customer.

**7.1.4 Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided in Section 7.1.3

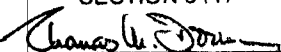
**A. In BellSouth Service Areas**

	<b>Business</b>	<b>Residence</b>
Additional Listings	\$1.53	\$1.02

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**SECTION 7.0—DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.2 Nonpublished Service**

**7.2.1 General**

Nonpublished service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance records.

**7.2.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a nonpublished number only when the caller dials direct or give the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonpublished number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonpublished service.

The subscriber indemnifies (i.e, promises to reimburse the Company for any amount the Company must pay as a result of) and hold the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or a nonpublished service or the disclosing of said number to any person.

**7.2.3 Rates and Charges**

There is a monthly charge for each nonpublished service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

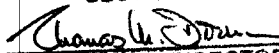
**A. In BellSouth Service Areas**

Nonpublished service charge, per month:

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\$2.98**

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**SECTION 7.0—DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.3 Nonlisted Service**

**7.3.1 General**

Nonlisted service means that the Customer's telephone number is not listed in the directory, but does appear in the Company's Directory Assistance Records.

**7.3.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a nonlisted number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonlisted number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and hold the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonlisted service or the disclosing of said number to any person.

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**EXECUTIVE DIRECTOR**

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**SECTION 7.0—DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.3 Nonlisted Service (cont'd.)**

**7.3.3 Rates and Charges**

There is a monthly charge for each nonlisted service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

**A. In BellSouth Areas**

Nonlisted service charge, per month: \$1.55

**7.4 Directory Assistance Service**

**7.4.1 Directory Assistance**

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first call per month per residential line.

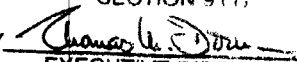
**A. In BellSouth Service Areas**

Within Caller's NPA: \$1.25  
Outside Caller's NPA: \$1.25

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## SECTION 8.0 – LOCAL OPERATOR SERVICES

### 8.1 General

Customer may subscribe to intraLATA and interLATA operator service offered by the Company. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

### 8.2 Local Operator Assisted Services

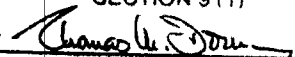
EPICUS's Local Operator Assisted Calling is available for use by presubscribed Customers as well as transient end users from Aggregator locations. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing arrangements requested by the Customer.

#### 8.2.1 Operator Service Call Types

- A. Customer Dialed Calling/Credit Card Call – This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- B. Operator Dialed Calling/Credit Card Call – This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- C. Operator Station – These charges apply in addition to local usage charges to non Person-to-Person calls placed using the assistance of a Company operator and billed to the originating line, Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- D. Person-To-Person – This charge applies in addition to local usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specific pay or an acceptable substitute is available.

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**SECTION 8.0 – LOCAL OPERATOR SERVICES (CONT'D.)**

**8.2 Local Operator Assisted Services, (Cont'd.)**

**8.2.2 Available Billing Arrangements**

- A. Bill to Line – A billing arrangement whereby the originating caller may bill the charges for a call to the Company-provided local exchange line from which the call is placed. These terms and conditions of the Company apply to payment arrangements.
- B. Calling Card – A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- C. Collect Billing – A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. Commercial Credit Card – A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
- E. Third Party Billing – A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

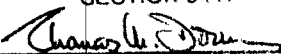
**8.2.3 Operator Dialed Surcharge**

This charge applies to Operator Station and Person-to-Person calls for which the caller has the ability to dial the called number, but chooses instead to have the Company operator perform the dialing. This charge is in addition to local usage charges and applicable operator service charges.

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**SECTION 8.0 – LOCAL OPERATOR SERVICES (CONT'D.)**

**8.2 Local Operator Assisted Services, (Cont'd.)**

**8.2.4 Partially Automated Surcharge**

This charge applies to Operator assisted Station to Station calls (including those billed to calling cards) where the customer dials the terminating number, and elects to have the Operator handle billing, each.

**8.2.5 Local Usage Charges**

For Customer's subscribing to Flat Rate service offerings, no usage charges apply. Usage charges for measures, message or optional calling plan Customers will be the same as those for local usage as provided for in Section 6 of this tariff.

**A. In BellSouth Areas**

	<b>Per Call</b>
Customer Dialed Calling/Credit Card:	\$0.80
Operator Dialed Calling/Credit Card:	\$2.25
Operator Station	
Billed Collect:	\$2.25
Billed to Third Party:	\$2.25
Billed to Line:	\$2.25
Person-to-Person:	\$4.90
Operator Dialed Surcharge:	\$0.80
Partially Automated Surcharge:	\$0.50

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**SECTION 8.0 – LOCAL OPERATOR SERVICES (CONT'D.)**

**8.3 Busy Line Verification and Line Interrupt Service**

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**8.3.1 Rates and Charges**

**A. In BellSouth Areas**

Per Busy Line Verification, Per Call:	\$1.04
Per Busy Line Verification and Interruption, Per Call:	\$1.54

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**SECTION 9.0 – LONG DISTANCE SERVICES**

**9.1 General**

EPICUS offers direct dialed, inbound toll free services, travel card and directory assistance services for communications originating and terminating within the State of Kentucky under terms of this tariff. Operator Services will be furnished by EPICUS's underlying carrier.

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the industry standard "V" and "H" coordinates.

**Step 1:** Obtain the "V" (vertical) and "H" (horizontal) coordinates for the wire Centers serving the Customer and the destination point.

**Step 2:** Compute the difference between the "V" coordinates of the two Wire Centers; and the difference between the two "H" coordinates.

**Step 3:** Square each difference obtained in Step 2 above.

**Step 4:** Add the square of the "V" difference and the square of the "H" difference obtained in Step 3 above.

**Step 5:** Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

**Step 6:** Obtain the square root of the whole number result obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

**Formula:**

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

**9.3.1** Timing for calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

**9.3.2** Chargeable time for all calls ends when one of the parties disconnects from the call.

**9.3.3** Minimum call duration and call timing increments for billing purposes is specified on a per-product basis in this tariff.

**9.3.4** Usage charges are computed and rounded up to the nearest penny on a per call basis.

**9.3.5** There is no billing applied for incomplete calls.

**9.4 Rate Periods**

Unless otherwise stated, the Company's services are not time of day or day of week sensitive. The same rates apply 24 hours per day, seven (7) days per week.

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.5 Direct Dial 1+ Service**

Direct Dial 1+ Service allows Customers to make 1+ direct dialed calls from presubscribed switched or dedicated access lines. This service is available from equal access end offices only.

**9.5.1 Direct Dial Switched Service**

Direct Dial Switched Service allows Customers to make 1+ direct dialed calls from presubscribed switched access lines. This service is available from equal access end offices only. Customer access the service via switched access lines. All Customers are eligible to subscribe to this service.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

**Per Minute Rate:** \$0.049

**9.5.2 Direct Dial Switch II Service**

Direct Dial Switched Service allows Customer to make 1+ direct dialed calls from presubscribed switched access lines. This service is available from equal access end offices only. Customer access the service via switched access lines. All EPICUS local exchange Customers are eligible to subscribe to this service.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

**Per Minute Rate:** \$0.049

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.5 Direct Dial 1+ Service, (Cont'd.)**

**9.5.3 Dedicated Direct Dial Service**

Dedicated Direct Dial Service allows Customer to make 1+ direct dialed calls. Customers access the service via dedicated or special access T-1 (1.544 Mbps) lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). All Customers are eligible to subscribe to this service.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of six (6) seconds.

**Per Minute Rate:** \$0.029

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.6 Inbound Toll Free (i.e. 800/877/888) Service**

Inbound Toll Free Service provides an inbound toll free calling service to EPICUS Customers. The EPICUS Customer is billed for each toll free call, rather than the call originator. Toll Free calls may be originated from any location throughout the continental United States. Calls terminate to the EPICUS Toll Free Customer via switched or dedicated access lines.

**9.6.1 Inbound Switched Service**

Inbound Switched Service provides an in-bound toll free calling service to EPICUS Customers. Calls terminated to the EPICUS Toll Free Customer via switched access lines. All Customers are eligible to subscribe to this service.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

	<b>Business</b>	<b>Residential</b>
<b>Interstate Per Minute Rate:</b>	\$0.049	\$0.059
<b>Intrastate Per Minute Rate:</b>	\$0.049	\$0.049
<b>Monthly Charge Per Toll Free Line:</b>	\$0.99	\$0.99

**9.6.2 Inbound Switched Service II**

Inbound Switched Service II provides an in-bound Toll Free calling service to EPICUS Customers. Calls terminated to the EPICUS Toll Free Customer via switched access lines. All EPICUS local exchange customer are eligible to subscribe to this service.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

	<b>Business</b>	<b>Residential</b>
<b>Interstate Per Minute Rate:</b>	\$0.049	\$0.059
<b>Intrastate Per Minute Rate:</b>	\$0.049	\$0.049
<b>Monthly Charge Per Toll Free Line:</b>	\$0.99	\$0.99

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.6 Inbound Toll Free (i.e. 800/877/888) Service, (Cont'd.)**

**9.6.3 Dedicated Toll Free Service**

Dedicated Toll Free Service calls terminated to the EPICUS Toll Free Customer via dedicated T-1 (1.544) access lines. Service is available only where T-1 access is available. The Customer is responsible for payment charges associated with the dedicated T-1 circuit. Such charges are normally billed by and paid directly to the access provider (i.e. local exchange carrier). All EPICUS Customer are eligible to subscribe to this service.

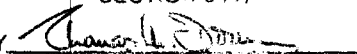
For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of six (6) seconds.

<b>Interstate Per Minute Rate:</b>	\$0.029
<b>Intrastate Per Minute Rate:</b>	\$0.035
<b>Monthly Charge Per Toll Free Line:</b>	\$0.99

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.7 Travel Card**

EPICUS's Travel Card provides telecommunications service and optional enhanced service to customers while traveling away from the office or home. Customers must dial a Toll-Free (i.e.800/877/888) access number followed by their authorization code to make a call or user this service. A monthly credit limit will be assigned to each card for fraud protection. Customer have the option or raising or lowering the limit amount to best suit their calling practices.

For billing purposes, call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute.

**Per Minute Rate (Continental United States):** \$0.15

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.8 Casual Calling Service**

EPICUS's Casual Calling Service allows end users to obtain EPICUS service and become Customers of EPICUS without the necessity of presubscription of their local lines. Customers utilizing Casual Calling Service shall access EPICUS by dialing an access code in the form of 10XXXX or 101XXX where "X" is a 3 or 4 digit Carrier Identification Code (CIC) assigned to Carrier and provided to Customer. When dialing, the access code shall be followed by the normal sequence of 1+Area Code+Number. Calls placed using Casual Calling Service are billed to Customer through the serving Local Exchange Carrier.

**9.8.1 Casual Calling Service Rates**

For billing purposes, call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute.

	<b>Per Minute Rate</b>
All calls 20 minute or more in duration:	\$0.149
All calls less than 20 minutes in duration:	\$0.199

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.9 Casual Calling Service, (Cont'd.)**

**9.9.2 Casual Calling Service**

All EPICUS local exchange Customers making Casual Calls receive the rates noted below.


For billing purposes, call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute.

	<b>Per Minute Rate</b>
All calls 20 minute or more in duration:	\$0.129
All calls less than 20 minutes in duration:	\$0.159

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.10 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective October 7, 1997 (FCC 97-371), and undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

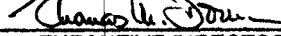
The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

**Per Call Surcharge:** \$0.50

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**SECTION 9.0 – LONG DISTANCE SERVICES, (CONT'D.)**

**9.11 Directory Assistance**

Directory Assistance is available to Customers of EPICUS. A Directory Assistance charge applies per intrastate Directory Assistance call made from points within the State of Kentucky. The Customer may make up to two (2) requests for a telephone number on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Discounts are not applicable to Directory Assistance charges.

**Per call to Directory Assistance:** \$1.25

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**SECTION 10.0 – MISCELLANEOUS SERVICES**

**10.1 Carrier Presubscription**

**10.1.1 General**

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

**10.1.2 Presubscription Options** – Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

**Option A:** Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

**Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for the InterLATA toll calls subject to presubscription.

**Option C:** Customer may select a carrier other than the Company for IntraLATA toll calls subject to presubscription and the Company for InterLATA toll calls subject to presubscription.

**Option D:** Customer may select the carrier other than the Company for both IntraLATA and InterLATA toll calls subject to presubscription.

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**SECTION 10.0 – MISCELLANEOUS SERVICES, (CONT'D.)**

**10.1 Carrier Presubscription, (Cont'd.)**

**10.1.2 Presubscription Options, (Cont'd.)**


**Option E:** Customer may select two different carriers, neither being the Company for IntraLATA and InterLATA toll calls. One carrier to be the Customer's primary IntraLATA interexchange carrier. The other carrier to be the Customer's primary InterLATA interexchange carrier.

**Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for IntraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all IntraLATA toll calls to the carrier of choice for each call.

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**SECTION 10.0 – MISCELLANEOUS SERVICES, (CONT'D.)**

**10.1 Carrier Presubscription, (Cont'd.)**

**10.1.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customer of record or new Customers may select either Options A, B, C, D, E or F for IntraLATA Presubscription.

Customers may change their selection Option and/or presubscribed toll carrier at any time subject to charged specified in 10.1.5 below.

**10.1.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customer's initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will direct the Customer to the local telephone directory to select a carrier. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice.

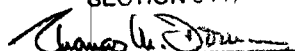
New EPICUS Customers who are existing customers of EPICUS's underlying local exchange carrier shall have the option of retaining their existing carrier selections with no change and at no additional charge.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 10.1.5 below.

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**SECTION 10.0 – MISCELLANEOUS SERVICES, (CONT'D.)**

**10.1 Carrier Presubscription, (Cont'd.)**

**10.1.5 Presubscription Charges**

**A. Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 10.1.4 above, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**B. Nonrecurring Charges**

Per business or residential line, trunk or port

**1. In BellSouth Areas**

Initial Line, Trunk or Port	\$1.49
Additional Line, Trunk or Port	\$1.49

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**SECTION 10.0 – MISCELLANEOUS SERVICES, (CONT'D.)**

**10.2 Toll Restriction**

**10.2.1 General**

Toll Restriction service enables customers to restrict certain types of outgoing calls from being placed over their lines or trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to EPICUS basic exchange customers with individual line residence or business service or PBX trunks.

**10.2.2 Toll Restriction Options**

**Option      Restricted Codes**

#1	1+,0-,0+,00-,(1+/0+) 411,NPA 900,IDDD 01+,IDDD011+,101XXXX
#2	0-, 0+, 00-, IDDD 01+, 976
#3	1+, 0-, 0+, 00-, IDDD 01+, NPA 900, 101XXXX
#4	976, NPA 900
#5	1+Interlata, 0-,0+,00-,(1+/0+)411,976,NPA 900,IDDD 01+,IDDD 011+, 101XXXX

**10.2.3 Toll Restriction Charges**

<b>Option</b>	<b>Residential Monthly Charge</b>	<b>Business Monthly Charge</b>	<b>Set-Up Fee</b>
#1	\$3.50	\$4.50	\$10.00
#2	\$3.50	\$4.50	\$10.00
#3	\$3.50	\$4.50	\$10.00
#4	\$ -	\$ -	\$ -
#5	\$3.50	N/A	\$10.00

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**SECTION 11.0 – PROMOTIONAL OFFERINGS, (CONT'D.)**

**11.1 Special Promotions, (Cont'd.)**

**11.1.1 Descriptions, (Cont'd.)**

Promotion Area	Service	Charges Waived	Promotion Period
	<p><b><u>Promotion Eligibility &amp; Elements (Cont'd.)</u></b></p> <ul style="list-style-type: none"> <li>- Applicable taxes and fees will be based on the full retail/tariff price of all products/services.</li> <li>- In the event the customer is suspended for non-payment prior to the 13<sup>th</sup> month, customer is automatically disqualified and will not receive \$49.95 credit (13<sup>th</sup> month free).</li> <li>- Customer that downgrade from FreedomUnlimited package will no longer be eligible for the \$49.95 credit (13<sup>th</sup> month free).</li> <li>- Epicus reserves the right to terminate this promotion at any time; provided, however, those subscribers participating in the the promotion will be grandfathered.</li> </ul>		

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 SECTION 9 (1)

BY   
 EXECUTIVE DIRECTOR

**ISSUED: August 4, 2003**

**EFFECTIVE: September 3, 2003**

**ISSUED BY: Mark Richards, CIO**

**SECTION 11.0 – PROMOTIONAL OFFERINGS**

**11.1 Special Promotions**

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier’s tariff as an addendum to the Carrier’s price lists.

**11.1.1 Descriptions**

Promotion Area	Service	Charges Waived	Promotion Period
BellSouth’s Service Territory	FreedomSelect including 400 Free Minutes 13 <sup>th</sup> Month Free  <b><u>Promotion Eligibility &amp; Elements</u></b> - Customers must place order via Phone Hog on or before the end date of this promotion. - FreedomSelect 13 <sup>th</sup> Month Free promotion and 400 free minutes are for residential customers only. - Customers must remain an Epicus FreedomSelect customer for 12 consecutive months to receive \$29.95 credit (13 <sup>th</sup> month free). - Available to new subscribers signing up via PhoneHog only - \$29.95 credit (13 <sup>th</sup> month free) applies to FreedomSelect package only and excludes: non-regulated charges, charges billed pursuant to federal or state access service tariffs, charges collected on behalf of municipalities (including, but not limited to services for 911 service and dual party relay services).	A one-time credit of one month’s local recurring charges equivalent to FreedomSelect Package price of \$29.95	February 20, 2004 – April 30, 2004

PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE

FEB 20 2004

PURSUANT TO 807 KAR 5:013  
 SECTION 9 (1)

ISSUED: January 20, 2004

EFFECTIVE:  February 20, 2004  
 EXECUTIVE DIRECTOR

ISSUED BY: Mark Richards, CIO



**SECTION 11.0 – PROMOTIONAL OFFERINGS, (CONT'D.)**

**11.1 Special Promotions, (Cont'd.)**

**11.1.1 Descriptions, (Cont'd.)**

Promotion Area	Service	Charges Waived	Promotion Period
	<p><b><u>Promotion Eligibility &amp; Elements (Cont'd.)</u></b></p> <ul style="list-style-type: none"> <li>- Applicable taxes and fees will be based on the full retail/tariff price of all products/services.</li> <li>- In the event the customer is suspended for non-payment prior to the 13<sup>th</sup> month, customer is automatically disqualified and will not receive \$29.95 credit (13<sup>th</sup> month free).</li> <li>- Epicus reserves the right to terminate this promotion at any time; provided, however, those subscribers participating in the promotion will be grandfathered.</li> <li>- Customer will receive 400 free minutes to be disbursed 100 free minutes over 4 months.</li> <li>- Free minutes cannot be carried over from month to month.</li> <li>- Free minutes applicable to 1+ Interstate, Intrastate, Alaska, Canada and Hawaii calls only</li> <li>- Credit card payment only</li> <li>- In the event the customer's credit card is declined and a replacement card is not immediately given, customer is automatically disqualified and will not receive \$29.95 credit (13<sup>th</sup> month free).</li> <li>- Customers may not change to another Epicus service offering.</li> </ul>		

PUBLIC SERVICE COMMISSION  
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FEB 20 2004

PURSUANT TO 807 KAR 5.011  
 SECTION 9 (1)

BY   
 EXECUTIVE DIRECTOR

ISSUED: January 20, 2004

EFFECTIVE: February 20, 2004

ISSUED BY: Mark Richards, CIO

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SECTION 11.0 – PROMOTIONAL OFFERINGS, (CONT'D.)

11.1 Special Promotions, (Cont'd.)

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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SEP 03 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

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ISSUED: August 4, 2003

EFFECTIVE: September 3, 2003

ISSUED BY: Mark Richards, CIO

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**SECTION 11.0 – PROMOTIONAL OFFERINGS, (CONT'D.)**

**11.2 Discounts**

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, “monthly revenue commitment” and/or “time of day” may also be included in the tariff).

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SEP 03 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

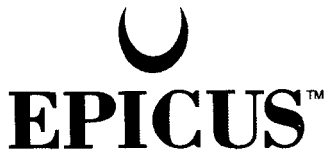
BY  EXECUTIVE DIRECTOR

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**ISSUED: August 4, 2003**

**EFFECTIVE: September 5, 2003**

**ISSUED BY: Mark Richards, CIO**



*fka TCCF*

Customer Care/Orders/Repairs : 800-314-8428  
 Business Office Hours : Monday - Friday 8:30AM to 5:00PM EST  
 After Hours Repair : 877-260-9030  
 Visit us online at <http://www.epicus.com>

**EPICUS View Account**  
**3599 W. Lake Mary Blvd, Suite E**  
**Lake Mary, FL 32746**

Page: 1 of 4  
 Invoice Date: 08/31/2002  
 Closing Date: 08/31/2002  
 Account Number: 4073289999  
 Billing Telephone No: 4073289999  
 Customer PIN: 1234

						<b>TOTAL PAYMENT DUE</b>
\$75.65	(\$75.65)	\$0.00	\$0.00	\$63.87	Upon Receipt	\$63.87

**SUMMARY OF CURRENT CHARGES**

Total Current Charges	\$56.30
Taxes/Surcharges	\$7.57
Late Fee	\$0.00
<b>Total Charges</b>	<b>\$63.87</b>

**YOUR ACCOUNT IS CONSIDERED PAST DUE IF PAYMENT IS NOT RECEIVED BY 09/15/2002.**  
 ASK ABOUT OUR AUTOMATIC CREDIT CARD PAYMENT OPTIONS (800-314-8428)

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

<b>NAME:</b>	<b>EPICUS View Account</b>
<b>ACCOUNT # :</b>	<b>4073289999</b>
<b>TOTAL DUE :</b>	<b>\$63.87</b>
<b>INVOICE DATE :</b>	<b>08/31/2002</b>
<b>AMOUNT ENCLOSED:</b>	

- Check
- VISA
- MasterCard
- American Express

<b>CREDIT CARD INFORMATION :</b>
NUMBER : _____
EXP. DATE : (MM/YY) _____
_____
_____

If paying by check, please write your account number on the check and make payable to:


**EPICUS, INC.**  
**P.O. BOX 953068**  
**Lake Mary, FL 32795-3068**

**AUTHORIZED SIGNATURE**  
 PUBLIC SERVICE COMMISSION

- Check if your address has changed. (See back side.)
- Check if a correspondence is included.

DEC 26 2002

PURSUANT TO 807 KAR 0011  
 SECTION 9 (1)

BY   
 EXECUTIVE DIRECTOR

Agent: TCF00

**TERMS AND CONDITIONS**

**Payment of Bill:** Your payment must be received by the "Payment Due Date" in order to be reflected on your next invoice. If the Company does not receive payment for the charges on this statement by the "Payment Due Date", your account will become past due and subject to a late payment charge. Nonpayment of regulated services, by or before the "Payment Due Date", may result in disconnection of your telephone service.

**Late Payment Charge:** The "Late Payment Charge" rate is 1.5% or the highest fee allowed per applicable state law per month and is applied to any outstanding balance from the previous month's bill. This balance is included in the "Summary Of Current Charges" under the title "Late Fee" on page 3 and is included on the "Past Due Balance" on page 1.

**Reconnection Charge:** In the event that it becomes necessary to disconnect a customer from any Local or Long Distance Plan or Plans for any reason whatsoever, there will be a charge per billing telephone number required for reconnection. A customer will not be reconnected until all outstanding balances have been paid in full.

**Returned Check Charge:** Checks submitted to the Company for payment of services which are returned from the customer's bank unpaid will result in a charge equal to the highest fee allowed per applicable state law.

**Billing Inquiries:** If you have any questions regarding your bill, please call Customer Care at 800-314-8428, or send your comments in writing to: EPICUS, Inc fka Telephone Company of Central Florida, Inc., Customer Care, 3599 W. Lake Mary Blvd., Suite E, Lake Mary, Florida 32746. Please include your name, account number, a detailed explanation of your question or comment and the dollar amount of the item(s) in question.

**Billing Disputes:** Questions or disputes regarding any of the charges associated with this bill must be raised by calling the number on the front page of your bill within 30 calendar days of the Billing Date.

**Universal Service Fund Fee:** The Universal Service Fund, created by the Federal Communications Commission [FCC] ensures that all Americans have access to affordably priced telephone service. It supports programs such as "Lifeline" and "Link-Up America", that provide discounted essential telecommunications service and free service installation to the state's low-income population. The Fund also seeks to connect libraries, schools, and rural health care facilities, to the global telecommunications network. All telecommunications carriers are required to contribute to the Federal Universal Service Fund. The Universal Service Fund Fee currently assessed on all domestic and international long distance calls is collected by the Company based on the previous month's usage.

**Presubscribed Interexchange Carrier Charge [PICC]:** As part of the Access Charge Reform, the FCC created this charge, pronounced "Pixie". The rate is based on the type of customer [residential or business] and the line type [primary residential or single business and non-primary residential or multi-line business]. The monthly charge is assessed on every Automatic Number Identification [ANI]. If an end-user is not subscribed to a Primary Interexchange Carrier [PIC] for long distance service, the Local Exchange Carrier [LEC] may charge the PIC fee to the end-user. The FCC rate caps currently are the following and subject to change.

Business (Multi Line)  
Each Line \$2.94

Detach and return this section with your payment.

Please indicate below your name and address corrections.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

**DEC 26 2002**

**PURSUANT TO 807 KAR 5.011  
SECTION 9(1)**

BY Charles L. Dorn  
**EXECUTIVE DIRECTOR**

**DETAIL SUMMARY OF CURRENT CHARGES**

Previous Balance	.....	\$75.65
Late Fee	.....	\$0.00
Payments Received		
08/30/2002	Utility Payment	(\$75.65)
		<u>(\$75.65)</u>
Past Due Balance	.....	\$0.00

Adjustments

Current Charges

\* - include prorated amount

From : To:

Regulated Charges Recurring

3 Way Calling	1 @ \$0.00	\$0.00
30 Code Speed Calling	1 @ \$0.00	\$0.00
Call Forwarding Busy	1 @ \$0.00	\$0.00
Call Forwarding Don't Answer	1 @ \$0.00	\$0.00
Call Return	1 @ \$0.00	\$0.00
Call Selector	1 @ \$0.00	\$0.00
Call Tracing (*57)	1 @ \$0.00	\$0.00
Call Waiting Deluxe	1 @ \$0.00	\$0.00
Caller ID & Number Delivery w/Anonymous Call	1 @ \$0.00	\$0.00
FCC Charge - Network Access	1 @ \$6.00	\$6.00
FCC Local Number Portability	1 @ \$0.35	\$0.35
FreedomAnywhere Domestic Long Distance	1 @ \$0.00	\$0.00
FreedomExtended	1 @ \$0.00	\$0.00
FreedomMessaging	1 @ \$0.00	\$0.00
FreedomUnlimited	1 @ \$49.95	\$49.95
Message Waiting - Stutter Dialtone	1 @ \$0.00	\$0.00
Remote Activation of Call Forwarding	1 @ \$0.00	\$0.00
Repeat Dialing (*66)	1 @ \$0.00	\$0.00
Residential Line	1 @ \$0.00	\$0.00
Star 98 Access	1 @ \$0.00	\$0.00

Total Regulated Charges ..... \$56.30

Usage Based Charges

Local Usage	.....	\$0.00
Long Distance Usage	.....	\$0.00
PICC	.....	\$0.00
Total Usage Based Charges	.....	<u>\$0.00</u>

Total Current Charges ..... **PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE** \$56.30

Taxes & Surcharges

Type	
E911 Tax	
Federal Excise Tax	
Statutory Gross Receipts	
Telecommunications Relay Service Surcharge	
Utility Users Tax	
Total Taxes & Surcharges	.....

Tax Amount  
 \$0.41  
 \$1.69  
 \$1.41  
 \$3.91  
**DEC 26 2002**  
 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)  
 BY *Thomas H. Dineen*  
 EXECUTIVE DIRECTOR  
**\$7.57**

TOTAL PAYMENT DUE ..... \$63.87

**AUTHORIZATION CODE (1+) SUMMARY**

Authorization Code	Name	Number of Calls	Total Minutes	Charge
4073289999	Viewer	2	1.5	\$0.00
TOTAL .....		2	1.5	\$0.00

**ALL RANGES SUMMARY**

Call Type	Number of Calls	Duration	Charge
Intrastate	2	1.5	\$0.00
<b>Grand Total</b>	<b>2</b>	<b>1.5</b>	<b>\$0.00</b>

DA: Directory Assistance  
 DACC: Directory Assistance Call Completion

**DIRECT DIALED USAGE**

Date	Time	Number Called	Called Location	Call Type	Minutes	Charge
<b>Charge Detail for: 4073289999</b>						
08-24	09:16 AM	4073300775	SANFORD FL	Intrastate	0.4	\$0.00
08-26	08:29 AM	4073300775	SANFORD FL	Intrastate	1.1	\$0.00
Intrastate Total					1.5	\$0.00
Total for: 4073289999					1.5	\$0.00

\* Denotes a payphone surcharge of \$0.35.

**PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE**

**DEC 26 2002**

PURSUANT TO 807 KAR 5:011  
 SECTION 9 (1)

BY Charles H. Dorn  
 EXECUTIVE DIRECTOR